

## EMAIL ACCESS TO SECURE ENTERPRISE RESOURCES

### ABSTRACT OF THE INVENTION

5 A Trojan horse method and apparatus to permit email access to secure enterprise resources within an enterprise's firewall. An email message is used to permit a user to gain access to computer resources such as databases maintained within a secure enterprise's firewall. An email message generated from a palmtop computer or any other computer capable of sending and receiving email messages is used to pass  
10 through the firewall as a conventional email message would. The email message is received at a designated computer that recognizes reserved command words as a part of the email message, preferably as a part of the subject line thereof. Upon recognizing the reserved command word, the email message is parsed to determine key components of a command that can be executed on a desired enterprise computer resource. An appropriate command (e.g., an SQL query) is then created for execution  
15 on the enterprise computer resource (e.g., a database). A response or acknowledgement is then returned to the sender as an email message.

TO: "HEB" 09/26/00

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